

## What do you think of Zip Books?

How easy was it to understand the request process?

Very Easy    Easy    Moderate    Difficult

How satisfied were you with the arrival time of your Zip Book(s)?

Very    Satisfied    Somewhat    Unsatisfied

How likely are you to use Zip Books again?

Very    Likely    Somewhat    Not Likely

How would you rate the overall experience?

Excellent    Good    Fair    Poor

Distance from your home to library in miles:

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Your comments:

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### Shasta Public Libraries

Redding Library  
1100 Parkview Avenue  
Redding, CA 96001

Phone: 530-245-7250  
Web: [shastalibraries.org](http://shastalibraries.org)

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