# Audio Visual Transcript

Libraries as Second Responders

Brought to you by Califa: Unleashing the Impact of Libraries [Hand writing text on a whiteboard throughout video]

What are Second Responders? [In a thought bubble]

You’ve heard of first responders. They’re the people who arrive first on the scene in an emergency. That includes police, fire, and emergency medical personnel. [Images of a police car, firetruck, and ambulance]

A second responder is someone who supports these first responders. Second responders help people get back to normal quickly. Their support helps people get back to work, school, and other activities. [Images of a multistory office building, school, and store]

Let’s connect that idea of second responders to libraries. Why should libraries be considered second responders? [In a library. A young Latina girl walks in from the left. In the middle of the scene, an older Asian man is asking the Black library staff person with short hair and glasses at the information desk a question. On the right, a woman wearing a hijab is reading a book. On the wall is a sign for “Upcoming Programs,” listing Girls Who Code, Job Skills Workshop, Small Business Funding, Bilingual Storytime, Meditation, and Seed Library.]

First, you’re already a trusted local partner. Libraries are embedded in communities, working with a range of people and organizations. [Hand draws each point on the whiteboard]

Second, libraries are connectors. You connect people with services and resources. Libraries also connect people from varying parts of communities to each other.

Third, libraries are a community information resource. During challenging times, communities can rely on their local library to share critical information.

Finally, libraries are safe spaces. Libraries are committed to access, equity, and inclusion in meeting the needs of the whole person.

To learn how your library can more effectively serve the community as a second responder, check out the Libraries As Second Responders Training Series. [A laptop displays the title Libraries as Second Responders (LASR) Training Series. Three outlines for video players scroll up below the title.] This series is funded by the Institute of Museum and Library Services. [Image: The logo of the Institute of Museum and Library Services]

Through this training, you’ll develop knowledge and skills to support BIPOC and other vulnerable members of the community who were disproportionately affected by COVID and other crises. [5 people talking. From left to right, an older Asian man, a Black woman with purple and black hair, a Latina teenager, an Asian business woman, and a nonbinary person with short teal hair in a motorized wheelchair. BIPOC: Black, Indigenous, and People of Color]

Please visit [www.califa.org/lasr](http://www.califa.org/lasr) for more information about the grant and upcoming trainings. When libraries serve as second responders, you become part of a critical network connecting communities with resources and each other to strengthen viability, continuity, and recovery following a crisis. [A network with “Libraries as Second Responders” in the middle. Connected to this center are a profile picture of a man or nonbinary person, a school, an information logo, open hands, a computer, and a profile picture of a woman or nonbinary person]

[The Libraries as Second Responders project is funded by the Institute of Museum and Library Services and administered by Califa: Unleashing the Impact of Libraries.]